

HERMITAGE

Das Haus am See mit etwas Mehr

FACTS & FIGURES

GENERAL INFORMATIONS

ADRESS

Seehotel Hermitage
Seeburgstrasse 72
6006 Luzern

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E-Mail welcome@hermitage-luzern.ch
Internet www.hermitage-luzern.ch

Legal form

Stock company
President administrative council: Barbara Kopp Döös

Management

Pascal Rhyner, Dipl. Hotelier SHL since June 2018

Constructed

October 1990

Extension

July 1999 / April 2007

Location

outskirts of Lucerne (4 km from the train station)
Only hotel in Lucerne with direct in front of the lake
quiet located in preferred residential area

Category

4* superior business and holiday hotel according to classification hotelleriesuisse

Guiding Principle

„The lake hotel with something more to offer“

Quality Seal

ISO 9001:2008
ISO 14001:2004



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INFRASTRUCTURE OF THE HOTEL

69 Rooms

1 Suite, 20 Premium double room, 18 Deluxe-double room, 30 Superior-double rooms all rooms have a great view of the lake and the mountains and top comfort.

Restaurants

- Restaurant „Hermitage“ 130 seats. „An exciting connection of refined Suisse, but yet cosmopolitan cuisine, which local products with delicacies from all over the world skilful joined. Open every day.
- Sea-terrace (180 seats) with the same offer.
- Pop-Up – Restaurant seagarden with hotel park at the lake. From June – August open every evening weather permitting.

Lobby Bar, Lounge, Barterrace

Enlivened Apéro and after-Dinner Bar with view to a beautiful sunset.

Banquets & Celebration

- Halls Etoiles (100 people) and Mercure (60 people) with beautiful panorama view to the lake and the city. Can be connected to maximum capacity of 180 People.
- Framework program including the hotel park and lake.

Seminare / Conferences / Congresse

- 10 Seminar- Conference rooms, air-conditioned, all with view of the lake, modernly equipped, From 5 – 120 People.
- Professionell Seminarservice, adjusted to the guest wishes, catering offer and creative framework.
- Food Truck "Hermitage on Tour" - HOT

Leisure

In the house: Wellness corner with sauna, sanarium, steam bath and infrared cabin and fitness corner. Own bath meadow at the lake, Partyboat, SUP, Kayak, tennis court, City Bikes and E-Bikes.

Parking

120 hotel own and managed parking space



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MARKETING SUCCESS

The Seehotel Hermitage has positioned successfully as a seminar and holidayhotel as well as in the restoration and event sector.

PALMARES

- Being one of the best 50 of the five and four-star businesshotel according to the balance sheet rating since 2002
- Rewarded in the guide-bleu.ch
- Tripadvisor: Certificate for Excellence: 2013, 2014, 2015 and 2016
- Holiday Check: Top Hotel 2013, 2016, 2017, 2018
- booking.com: Guest Review Awards 2016
- hotel.de: Top Rated Hotel 2016/17
- TrustYou Certificate 2016/2017
- Seminar Hotel 2014 Miden Guide

FIGURES

According to the decision of the administrative council we will not publish any operating figures.

MEMBERSHIPS

hotelleriesuisse, Berne

“Typical Swiss Hotel” Swiss Tourism

