

Denken am See

Lakeside meetings

- Are you looking for a unique and professional meeting location?
- Are rooms with natural daylight and breathtaking lake views important to you?
- Do you appreciate the personal attention that a hotel can offer?
- Is creative, light and digestible cuisine a decisive factor for a successful seminar?
- Would you like to treat your participants to generously dimensioned hotel rooms, with lake views and to the highest standards?
- Are air-conditioned seminar rooms an important feature when choosing a hotel?
- Is efficient service more than just a slogan to you?

If the answer to all these questions is yes, then you're in the right hands at the lakeside hotel with the added extras!



Denken am See

Those added extras

- *Extras ... in our case, mean*
 - Flexibility
 - Personal discussions
 - Turning wishes into reality
 - Exceeding expectations

- *Extras ... by the lakeside*
 - Our own bathing beach
 - Wellness area with sauna, steam bath and sanarium
 - Mountain bikes
 - Open-air tennis court
 - Jogging paths starting from the hotel
 - Hotel party boat

- *Extras ... in the Hermitage*
 - Unique location on the shores of Lake Lucerne
 - Peace and quiet – a place to unwind
 - All rooms with lake view
 - Stylish lakeside terraces

- *Extras ... for your money*
 - 120 hotel parking spaces
 - Fresh and varied seasonal cuisine
 - Personal attention
 - Generously dimensioned, air-conditioned seminar rooms with lake views
 - Seminar set with notepad/ballpoint pen
 - Sparkling and still mineral water provided
 - Basic technical equipment is included
 - Double rooms for single occupancy with lake and mountain views
 - Quality assurance to ISO standards
 - Free Public wireless LAN
 - Free Nespresso coffee and tea in our hotel rooms



Denken am See

Activities around the Hermitage

- *Wellness area – Recharge your batteries!*
 - The hotel has a wellness area with sauna, steam bath, sanarium as well as a fitness corner.
- *Fitness corner*
 - The wellness area has a rowing machine as well as a stationary bike and a range of muscle-building equipment.
- *Mountain bike or kickboard*
 - Borrow whichever mode of transport you prefer and get to know your magnificent surroundings. Our reception team will be pleased to offer advice!
- *Hotel party boat*
 - Enjoy being a captain for a couple of hours - our boat has room for 8 people. Explore Lake Lucerne in style.
- *Tennis court*
 - Take advantage of our open-air court!
- *Jogging*
 - Switch off and go jogging along superb lakeside paths or through the idyllic Meggen woods!
- *Hotel's own bathing beach*
 - Enjoy a refreshing dip in the cool lake. Deckchairs and towels are available free of charge for our guests.



Denken am See

- *Barbecue in the lakeside garden*
 - Our exclusive buffet is open in the lakeside park from mid-May until the beginning of September. On fine days, you can enjoy all-you-can-eat barbecued specialities in the open air.
- *Hotel bar with lakeside terrace*
 - Relax in our hotel bar and enjoy the magnificent sunset from our terrace.
- *Fondue Chinoise (all you can eat)*
 - On those winter evenings, why not try this speciality of the hotel in the Restaurant Hermitage: book now!



Denken am See

Activities in the surrounding area

- *Swiss Transport Museum and IMAX*
 - Informative and exciting ... 3,000 unique exhibits relating to transport and communications in an area covering 40,000m². Attractions also include Switzerland's only IMAX cinema, the Planetarium, multimedia Nautirama, the Cosmorama and its Laser-Contact show and much more to guarantee an unforgettable experience.
- *Guided city tours to suit every taste*
 - Get to know important, humorous and true facts about Lucerne's past, about its churches, bridges, oriel windows, alleyways, towers – as well as Lucerne's landmark, the Chapel Bridge. Let Lucerne insiders take you on a guided tour of the sights and historic monuments of the "city of light".
- *Glasi Hergiswil*
 - Discover the art of glassblowing. This artisan tradition has been revived and teamed with contemporary design. The *Glasi* Museum recreates the history of the *Glasi* and glass with an impressive three-dimensional display. There is ample time afterwards to browse the goods on display in the *Glasi Hergiswil's* shop.
- *Breathtaking mountain panorama*
 - Pilatus, Lucerne's prominent landmark, offers an opportunity for a memorable "Golden Round Trip". A unique excursion by boat, the world's steepest cogwheel railway plus gondola and aerial cableways. The breathtaking views of the Alps from the summit are simply magnificent. Our reception team will be pleased to give you more information.



Denken am See

- *Mini-golf*
 - Enjoy a relaxing few hours with a game of mini-golf on an exciting 18-hole course. Have fun with the 8 table football games, 3 billiard and 3 table tennis tables. Just take bus no. 24 from the Seehotel Hermitage in the direction of Lucerne and a 5-minute ride brings you to the “*Verkehrshaus*” (Transport Museum)” stop.
- *Rope park and toboggan run*
 - Visit the suspension rope park on the slopes of Pilatus, our local mountain. We guarantee you an exciting experience, demanding concentration of a completely different kind. Why not try a spot of “tobogganing”? The summer toboggan run is located alongside the rope park, surrounded by meadows and mountains.
- *Golf courses*
 - Four scenically beautiful and challenging golf courses can be reached in just under 35 minutes - where you can put your golfing handicap to the test.
- *Boat trips on the lake*
 - Do you prefer fajitas in the evening or fondue? Delicious cakes from Heini confectioner’s or just a pleasant trip? Memorable moments and impressions await you on Lake Lucerne. The Lucerne Navigation Company’s (SGV) reservation department will be pleased to meet your wishes.
- *Traditional Muota Valley*
 - Enjoy the unspoilt nature of the Muota Valley. Try a dogsled trip and become a fan of husky trekking. Learn more about life in early Swiss times on a snowshoe hike or experience Eskimo life while building an igloo.



Denken am See

Infrastructure

All-inclusive daily charges and seminar packages include one beamer, one audio equipment, printer b/w, one overhead projector, one screen, one pinboard, one flipchart as well as a presenter's toolkit as basic technical equipment.

Additional Infrastructure

- | | | |
|-------------------------------------|---------------|-------------------|
| • Speakers | | CHF 40.- |
| • Colour TV and video/DVD recorder | | CHF 90.- |
| • Flipchart | | CHF 30.- |
| • Pinboard | | CHF 30.- |
| • Add. Hotel's multimedia projector | | CHF 100.- |
| • Mikrophone (wireless, headset) | | CHF 250.- |
| • Video camera and microphone | | Price on request |
| • Photocopies, | black & white | CHF 0.50 per copy |
| | colour | CHF 1.50 per copy |
| • OHP films | black & white | CHF 1.- per copy |
| | colour | CHF 2.- per copy |

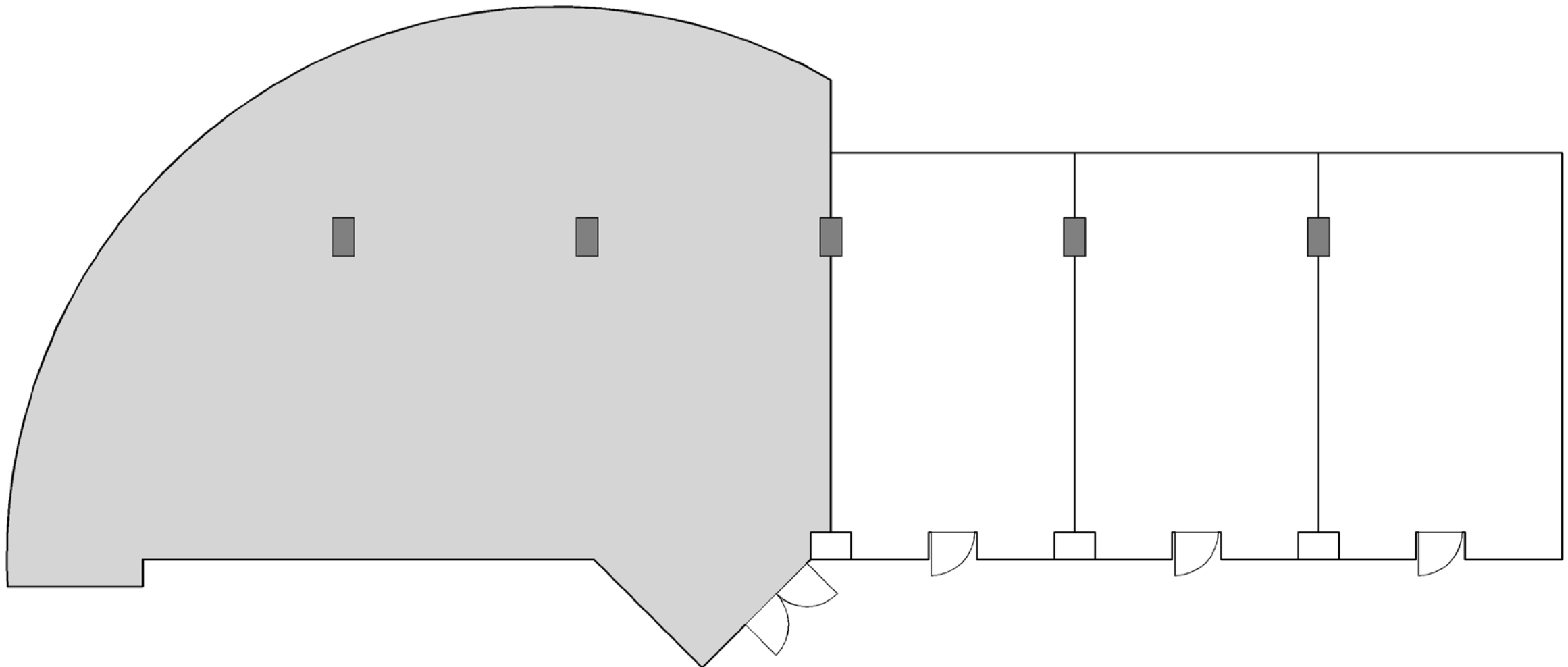
The rental charge is per item and day.

Free W'Lan and High-speed Internet access are available.



Kapazität Salle des Etoiles

Sitzungsraum mit Sicht auf See und Berge, klimatisiert



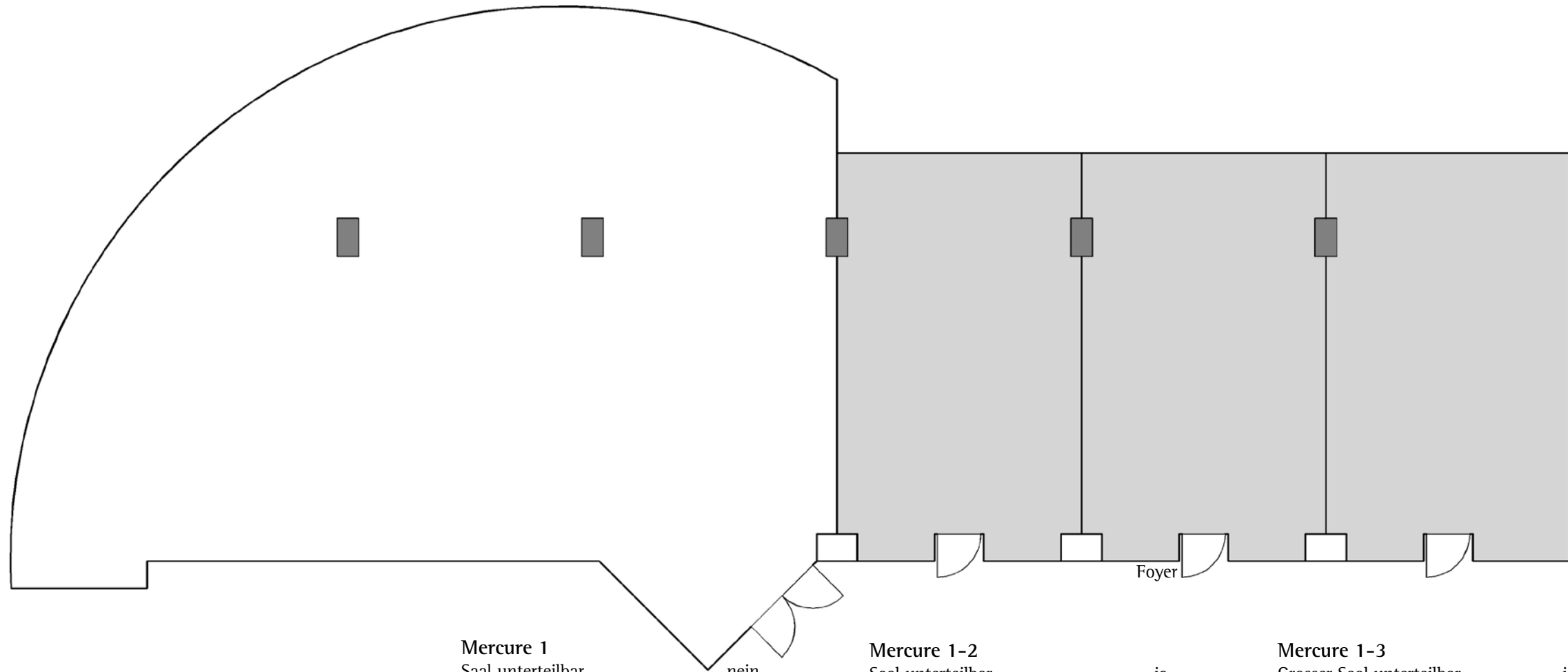
Grosser Saal unterteilbar	nein
Fläche, m ²	155
Höhe, m	2.7
Breite, m	10.2
Länge, m	15.2
Konzert, ohne Bühne/Podium	120
Seminar, ohne Bühne/Podium	60
Bankett, ohne Bühne/Podium	90
U-Form, geschlossen	40
U-Form, aussen	35
Blocktisch	-


HERMITAGE

Das Haus am See mit etwas Mehr

Kapazität Mercure 1-3

Sitzungsräume mit Sicht auf See und Berge, klimatisiert



Mercure 1

Saal unterteilbar	nein
Fläche, m ²	34
Höhe, m	2.7
Breite, m	4.5
Länge, m	7.5
Konzert, ohne Bühne/Podium	20
Seminar, ohne Bühne/Podium	12
Bankett, ohne Bühne/Podium	20
U-Form, geschlossen	14
U-Form, aussen	12
Blocktisch	12

Mercure 1-2

Saal unterteilbar	ja
Fläche, m ²	68
Höhe, m	2.7
Breite, m	9.0
Länge, m	7.5
Konzert, ohne Bühne/Podium	40
Seminar, ohne Bühne/Podium	24
Bankett, ohne Bühne/Podium	40
U-Form, geschlossen	22
U-Form, aussen	20
Blocktisch	16

Mercure 1-3

Grosser Saal unterteilbar	ja
Fläche, m ²	102
Höhe, m	2.7
Breite, m	13.5
Länge, m	7.5
Konzert, ohne Bühne/Podium	80
Seminar, ohne Bühne/Podium	45
Bankett, ohne Bühne/Podium	60
U-Form, geschlossen	35
U-Form, aussen	30
Blocktisch	25

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Seeburgstrasse 72, Postfach, CH-6000 Luzern 15, Telefon +41 (0)41 375 81 81, Telefax +41 (0)41 375 81 82
www.hermitage-luzern.ch welcome@hermitage-luzern.ch

Kapazität Soleil

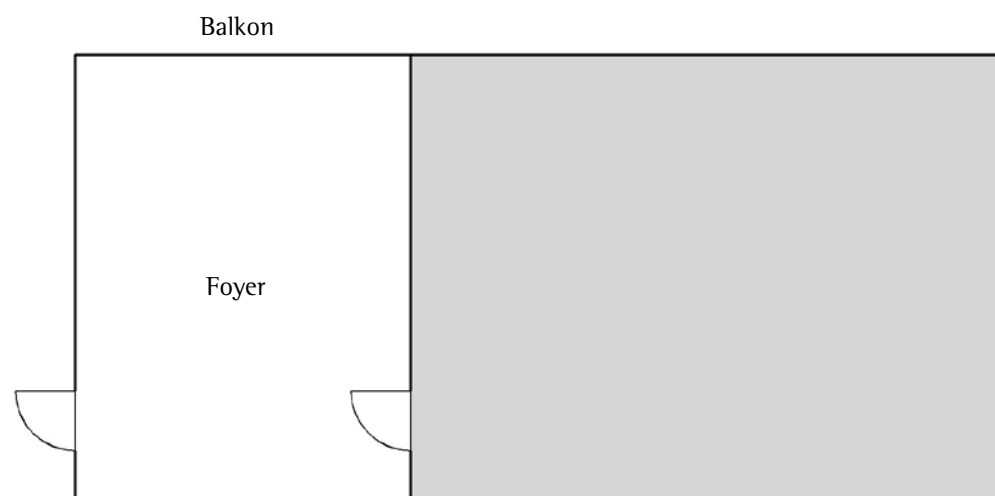
Sitzungsraum mit Sicht auf See und Berge, klimatisiert



Grosser Saal unterteilbar	-
Fläche, m ²	90
Höhe, m	2.7
Breite, m	6
Länge, m	15
Konzert, ohne Bühne/Podium	50
Seminar, ohne Bühne/Podium	40
Bankett, ohne Bühne/Podium	-
U-Form, geschlossen	36
U-Form, aussen	30
Blocktisch	-

Kapazität Ciel

Sitzungsraum mit Sicht auf See und Berge, klimatisiert



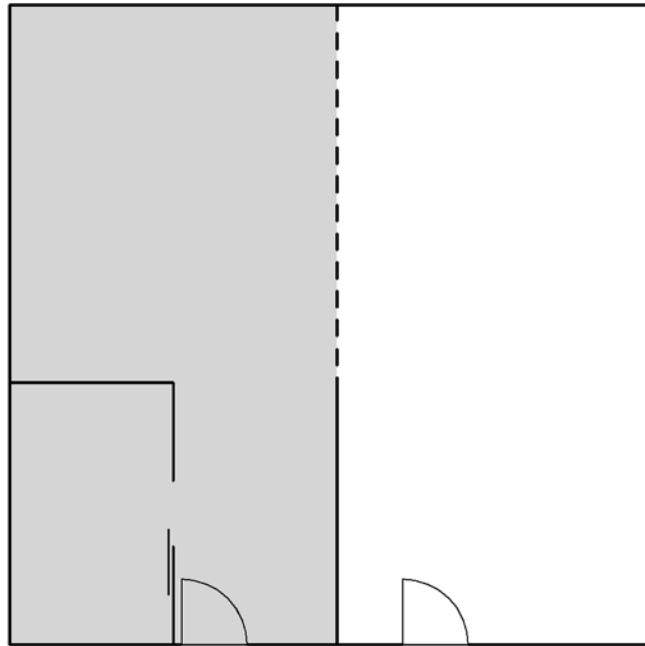
Grosser Saal unterteilbar	-
Fläche, m ²	48
Höhe, m	2.7
Breite, m	6
Länge, m	8
Konzert, ohne Bühne/Podium	30
Seminar, ohne Bühne/Podium	18
Bankett, ohne Bühne/Podium	-
U-Form, geschlossen	15
U-Form, aussen	15
Blocktisch	15

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Das Haus am See mit etwas Mehr

Kapazität Venus 1

Sitzungsraum mit Tageslicht ohne Seesicht

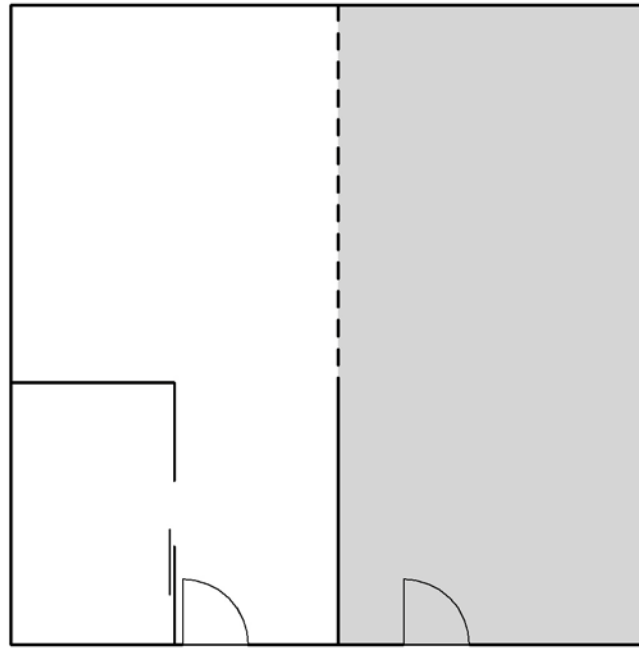


Venus 1

Saal unterteilbar	nein
Fläche, m ²	24 (30)
Höhe, m	2.4
Breite, m	7.8
Länge, m	5
Blocktisch	6

Kapazität Venus 2

Sitzungsraum mit Tageslicht ohne Seesicht

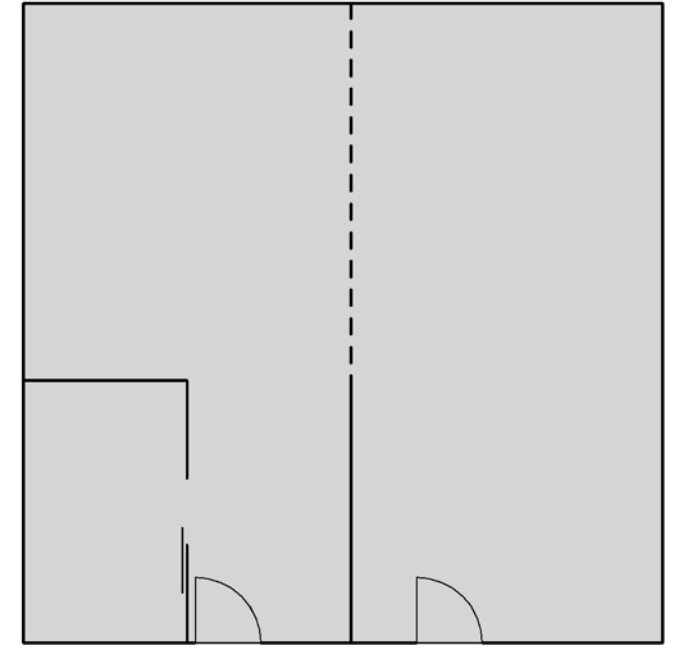


Venus 2

Saal unterteilbar	nein
Fläche, m ²	30
Höhe, m	2.4
Breite, m	7.8
Länge, m	5
Blocktisch	10

Kapazität Venus 1+2

Sitzungsraum mit Tageslicht ohne Seesicht



Venus 1+2

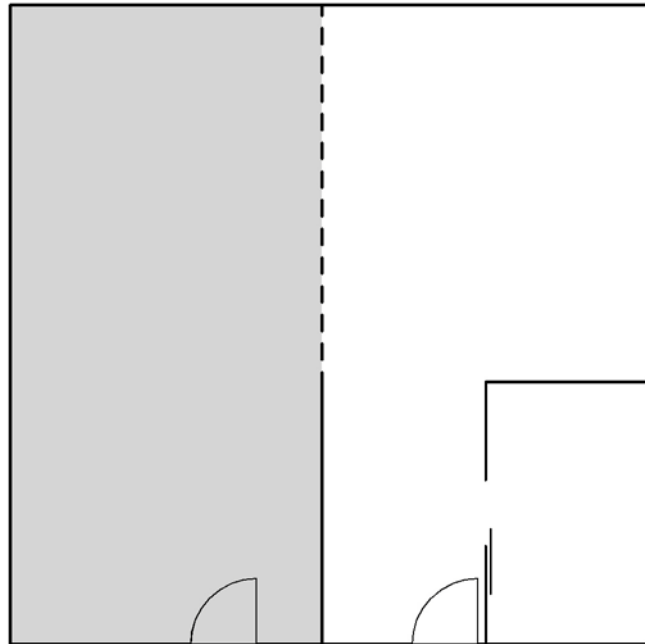
Saal unterteilbar	ja
Fläche, m ²	60
Höhe, m	2.4
Breite, m	7.8
Länge, m	10
Blocktisch	16
Konzert, ohne Bühne/Podium	20

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Das Haus am See mit etwas Mehr

Kapazität Orion 1

Sitzungsraum mit Tageslicht ohne Seesicht

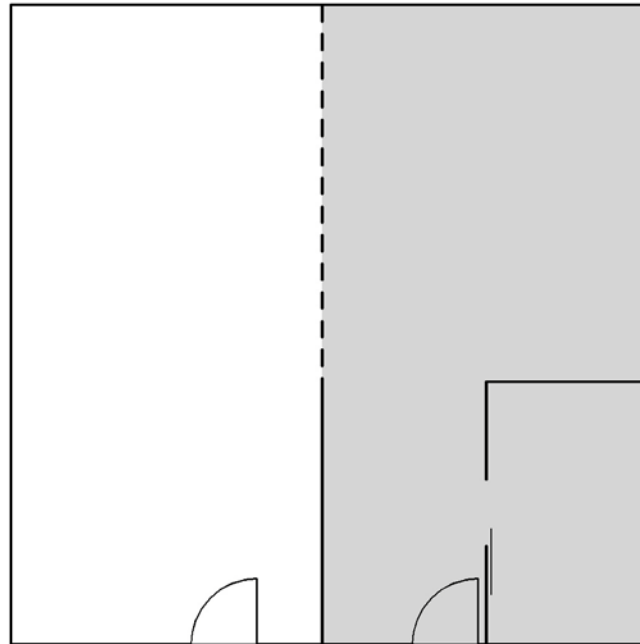


Orion 1

Saal unterteilbar	nein
Fläche, m ²	30
Höhe, m	2.4
Breite, m	7.8
Länge, m	5
Blocktisch	10

Kapazität Orion 2

Sitzungsraum mit Tageslicht ohne Seesicht

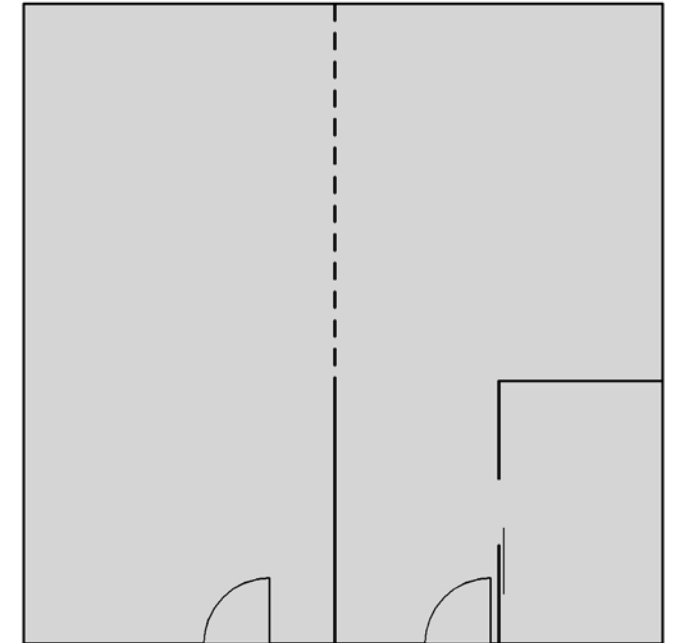


Orion 2

Saal unterteilbar	nein
Fläche, m ²	24 (30)
Höhe, m	2.4
Breite, m	7.8
Länge, m	5
Blocktisch	6

Kapazität Orion 1+2

Sitzungsraum mit Tageslicht ohne Seesicht



Orion 1+2

Saal unterteilbar	ja
Fläche, m ²	54 (60)
Höhe, m	2.4
Breite, m	7.8
Länge, m	10
Blocktisch	16
Konzert, ohne Bühne/Podium	20

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Seminar terms 2012

	Full-board package	Half-board package	Day package
Lunch: 2-course choice	✓	✓	✓
Lunch: 3-course choice			
Dinner: 3-course choice	✓		
Double rooms for single occupancy, with lake view	✓	✓	
Breakfast buffet	✓	✓	
2 sorts of mineral water in plenary sessions	✓	✓	✓
2 coffee breaks	✓	✓	✓
Plenary session with lake views and air-conditioning	✓	✓	✓
Basic technical equipment			
1 overhead projector	✓	✓	✓
1 screen, 1 flipchart and	✓	✓	✓
1 pinboard	✓	✓	✓
1 conference trolley	✓	✓	✓
(hotelbeamer, audio equipment, printer b/w)			
Seminar set with notepad and writing materials	✓	✓	✓
1 break out room free if more than 25 guests	✓	✓	
December - February	CHF 280.-	CHF 260.-	CHF 98.-
March - November	CHF 330.-	CHF 310.-	CHF 98.-
Weekend (Sat./Sun.)	CHF 280.-	CHF 260.-	CHF 98.-

- Prices per person including VAT and service charges. Plus local tourist tax.
- Additional lunchtime charge per guest of CHF 6.- for dessert

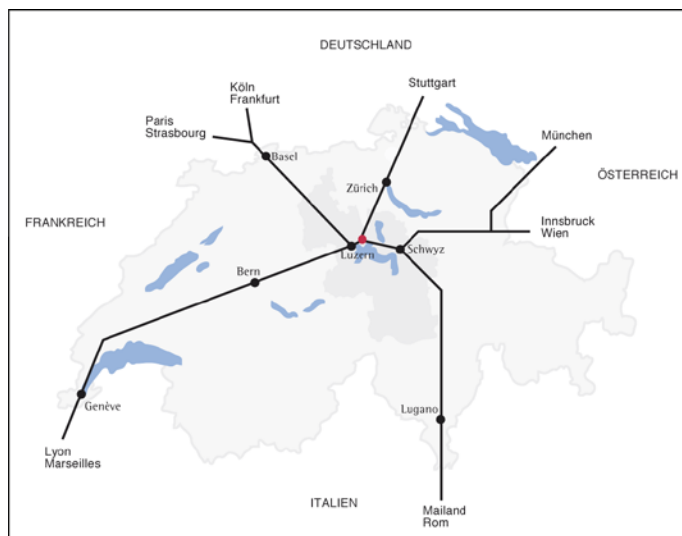
Free WIFI and High-speed Internet access.

Free Nespresso coffee and tea in our hotel rooms.

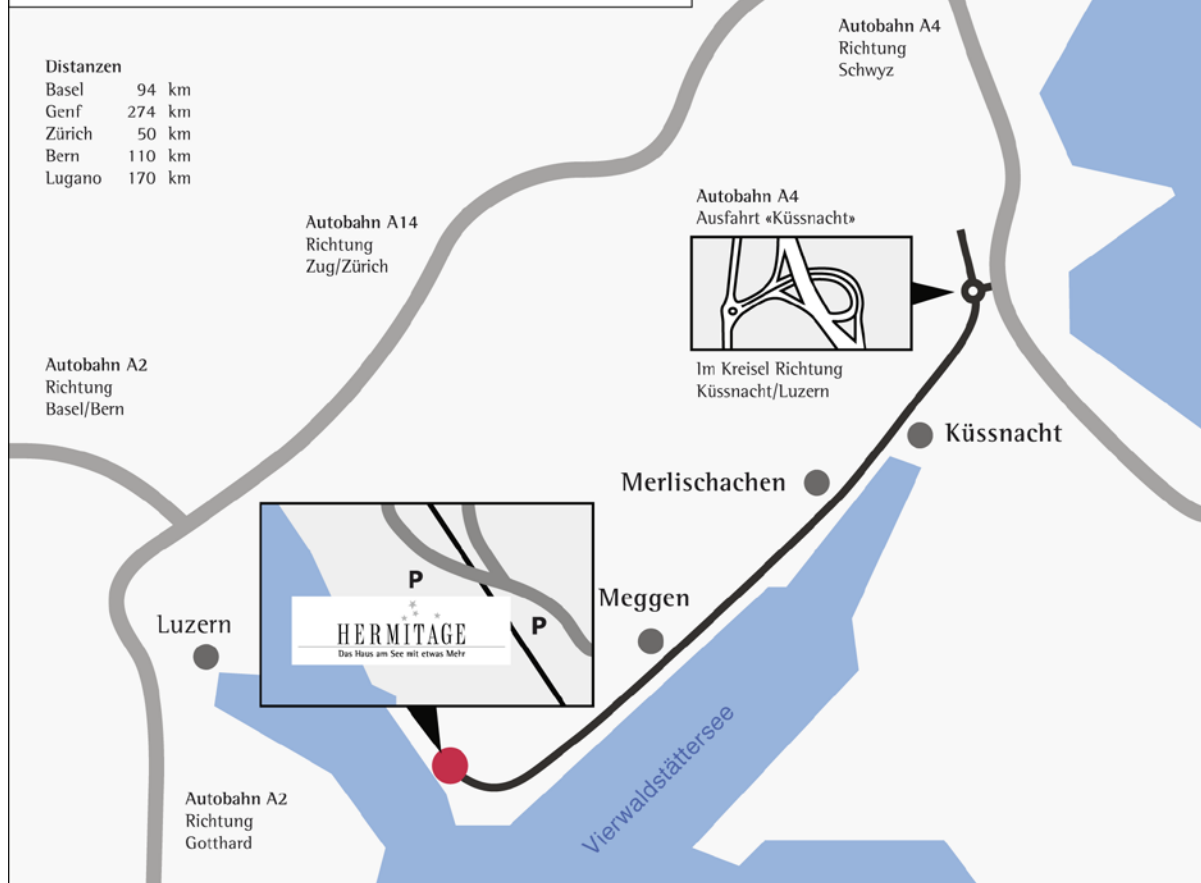


Denken am See

Route description



SEEHOTEL HERMITAGE
Seeburgstrasse 72
CH-6000 Luzern 15
Tel. +41 (0)41 375 81 81




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Seeburgstrasse 72, Postfach, CH-6000 Luzern 15, Telefon +41 (0)41 375 81 81, Telefax +41 (0)41 375 81 82
www.hermitage-luzern.ch welcome@hermitage-luzern.ch

Denken am See

Route description

From/De Zürich

Highway/autoroute A4 direction of/au direction de Lucerne/Rotkreuz direction
Gotthard, exit/sortie Küssnacht, State Road to/route principale to Lucerne

From/De Bâle

Highway/autoroute A2 direction of/au direction de Lucerne,
exit/sortie Lucerne Centre, direction of/au direction de Verkehrshaus/Küssnacht

From/De Lugano

Highway/autoroute A2 direction of/au direction de Bâle,
exit/sortie Lucerne Centre, direction of/au direction de Verkehrshaus/Küssnacht

From/De Genève

Highway/autoroute A1 et A12 direction of/au direction de Berne/Olten,
A2 to/à Lucerne, exit/sortie Lucerne Centre,
direction of/au direction de Verkehrshaus/Küssnacht

Public transports

4 km from Lucerne main train station, bus service to busstop „Hermitage“,
with bus no 24. 4 km de Lucerne station centrale,
bus jusqu'à l'arrêt «Hermitage », bus 24

Anfahrtsweg

Anfahrt von Zürich (50 km)

Autobahn A4 Richtung Luzern/in Rotkreuz
Richtung Gotthard Ausfahrt Küssnacht, Hauptstrasse nach Luzern

Anfahrt von Basel (94 km)

Autobahn A2 Richtung Luzern, Ausfahrt Luzern Zentrum,
Richtung Verkehrshaus/Küssnacht

Anfahrt von Lugano (170 km)

Autobahn A2 Richtung Basel, Ausfahrt Luzern Zentrum,
Richtung Verkehrshaus/Küssnacht

Anfahrt von Genf (274 km)

Autobahn A1 und A12 Richtung Bern/Olten, ab Olten A2 nach Luzern,
Ausfahrt Luzern Zentrum, Richtung Verkehrshaus/Küssnacht

Anfahrt mit öffentlichen Verkehrsmitteln

4 km vom Hauptbahnhof SBB Luzern,
Busverbindung zur Haltestelle «Hermitage», Bus Nr. 24



Denken am See

Lakeside reflections

Far from the stress and hectic pace of everyday life. Ideal for learning and teaching. No interruptions and complete concentration. State-of-the-art infrastructure, exquisite surroundings and excellent cuisine. A successful learning experience instead of an uninspired event.

Are you looking for a unique meeting location?

Are rooms with breathtaking lake views important to you?

Do you appreciate personal attention in the hotel?

Is creative and light cuisine a decisive factor for a successful seminar?

Would you like to treat your participants to generously dimensioned hotel rooms with lake views to the highest standards?


HERMITAGE
Das Haus am See mit etwas Mehr

Denken am See

General terms and conditions of business

Seminars, banquets, conferences, room reservations

These "General terms and conditions of business" regulate the contractual relations between yourself as the event organizer and the Seehotel Hermitage (subsequently referred to as the "Hermitage").

1. Reservations

A contract is concluded between the event organizer and the Hermitage if

- a. A quotation from the Hermitage has been confirmed in writing by the event organizer
- b. An enquiry from the event organizer has been reconfirmed in writing by the Hermitage

Any amendments to the contents of the contract are only binding with the written confirmation of the Hermitage.

1.1 Quotations

The acceptance deadline for quotations issued by the Hermitage is 10 days unless otherwise agreed. On expiry of this deadline, the Hermitage is no longer obliged to honour its quotation. The Hermitage reserves the right to withdraw from a quotation for important reasons.

1.2 Options

Options are binding for both parties during the agreed options time limit. On expiry of the option time limit, the Hermitage reserves the right to reassign the reserved dates and services.

2. Changes in the number of participants

The event organizer undertakes to inform the Hermitage as early as possible about any changes in the number of participants. Basically, the Hermitage will endeavour to reassign any reservations not required at the same terms. If successful, the event organizer will not be charged.

2.1 The Hermitage must be informed of the final, binding number of participants at least 3 days prior to the date of the event. This will form the basis for billing. If more participants than announced take part in the event, the actual number of participants will be billed for. In the event of a reduction in the number of participants by more than 5% compared with the binding number announced, the event organizer will be charged for 100% of the agreed services for each participant who fails to attend.

2.2 In the event of a reduction in the number of participants by more than 10% compared with the number agreed in the reservation confirmation, the Hermitage will charge as follows for each participant who fails to attend:

- Up to 30 days prior to the event	No charge
- 29 to 10 days prior to the event	50% of the agreed services
- 9 days or less prior to the event	100% of the agreed services

3. Withdrawal by the event organizer

3.1 The Hermitage must be informed in writing as early as possible about event cancellations. For cancellations of banquets, seminars and reservations requiring more than 5 rooms, the following cancellation costs will apply:

- 90 to 60 days prior to the agreed date	30% of the services reserved
- 59 to 30 days prior to the agreed date	60% of the services reserved
- 29 to 8 days prior to the agreed date	90% of the services reserved
- 7 to 0 days prior to the agreed date	100% of the services reserved


HERMITAGE
Das Haus am See mit etwas Mehr

Denken am See

3.2 An event organizer may cancel reservations for up to 4 rooms up to 48 hours in advance of arrival at no charge. Later cancellations or premature departure will be charged at 100% of the agreed room rate for the first/following night of the stay originally booked.

3.3 If the reserved services (menu and beverages) were not specifically stipulated, CHF 100 per person will be used as a basis for billing.

4. Withdrawal by the Hermitage

4.1 If the Hermitage has well-founded reason to assume that the event or the arrangement might jeopardize the troublefree operation, safety or reputation of its hotel business or if the event organizer fails to comply with the agreed down-payment arrangements in accordance with §8.1 of these 'General terms and conditions of business', the Hermitage is entitled to cancel the reservation agreement at any time without compensation. Under no circumstances is the event organizer entitled to issue claims for damages against the Hermitage.

5. Period of usage of function rooms and hotel rooms

5.1 The period of usage of function rooms by the event organizer is set forth in the quotation as well as in the reservation confirmation. The Hermitage is free to use these facilities at any time outside of these agreed times.

5.2 Hotel rooms are generally ready for occupancy from 3 p.m. on the day of arrival. Rooms must be vacated by 10.00 a.m. on departure day. If the room is not vacated by 10.00 a.m., the hotel is entitled to charge 50% of the room rate. For departures after 6.00 p.m., 100% of the room rate will be charged.

5.3 Room reservations that have not been claimed by 6.00 p.m. on the day of arrival at the latest, can be reassigned by the Hermitage. This does not apply if a later arrival time has been specifically arranged, if the reservation has been confirmed with a credit card number or if prepayment has been made.

5.4 Evening events must finish at the official closing time of 00.30 a.m. If the event extends beyond this specified time, an extension fee of CHF 4 per person and hour according to the binding number of participants announced in accordance with §2.1 of these 'General terms and conditions of business' will be charged to the event organizer.

6. Rental of function rooms

No charge is generally made for function rooms for banquets. A charge is made for function rooms if reserved premises fail to accommodate the following minimum number of people. This is based on the binding number of people announced 3 days before the event.

Mercure	Fewer than 20 people	CHF 1,000
Etoiles	Fewer than 50 people	CHF 1,500
Etoiles and Mercure 1	Fewer than 80 people	CHF 1,750
All function rooms	Fewer than 100 people	CHF 3,000

7. Provision of own food and beverages

Event organizers are basically not permitted to provide food and beverages. Any exceptions to this require a written agreement with the Hermitage.

8. Terms of payment

Invoices from the Hermitage are due for payment without any deductions within 10 days of the date of invoice.

8.1. The Hermitage reserves the right to request a down-payment of 50% of the agreed services or another individually agreed prepayment. For reservations with a foreign billing address or reservations from abroad, advance payment of 100% of the reserved services can be demanded. If the event organizer fails to make the down-payment on time, the Hermitage is entitled to withdraw from the contract in accordance with §4.1 of these 'General terms and conditions of business'. The down-payment will be charged in each case in accordance with §3.1. to 3.3. of these 'General terms and conditions of business'.

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9. Liability

9.1 The Hermitage is liable to the customer for any damage caused deliberately or through gross negligence whether related to the contract or not. The customer must provide proof of blame. Liability for damage due to slight negligence as well as liability without blame is explicitly excluded.

9.2 The Hermitage rejects any liability for the theft of or damage to items, clothing or materials brought onto the premises by customers, the event organizer, speakers, participants or third parties. This also applies to vehicles parked in the hotel car park.

9.3 The customer is liable to the Hermitage for all damage and loss caused by himself or his vicarious agents, guests or participants, without the Hermitage having to prove the customer's guilt.

9.4 For services provided by third parties, the Hermitage acts in the name of and for the account of the purchaser. The purchaser is liable for care and the proper return and releases the Hermitage from any claims.

10. Applicable law/seat of jurisdiction

Swiss law will apply exclusively to reservation agreements including the 'General terms and conditions of business' and any supplementary agreements as well as any contracts concluded on the basis of these. The sole seat of jurisdiction for all disputes arising from these terms and conditions of business is Lucerne.

11. Final clauses

11.1 The Hermitage reserves the right to modify prices at any time.

11.2 Any amendments to these 'General terms and conditions of business' must be made in writing.

Lucerne, January 2009



nteressantLehrreichDynamikSpannendA
ollAngenehmIntensivFortschrittlichMod
nuzierenAnsprechendOrganisierenStru
räsentierenErfolgreichOrientierenZusan
einReferierenDiskutierenSprechenPlane
dVortragen **Denken am See** Interessant
eichZukunftsorientiertSpannendAnspru
enehmIntensivFortschrittlichModernKo
enAnsprechendOrganisierenInnovativSt
räsentierenErfolgreichOrientierenZusan
eferierenDiskutierenSprechenPlanenVo
enTeamarbeitErarbeitenInteressantLehr
endAnspruchsvollAngenehmIntensivFo
chModernKommunizierenAnsprechend
enStrukturiertDynamikPräsentierenErf
ntierenZusammenseinReferierenKursDis
prechenPlanenVortragenLernenErarbeit
antLehrreichSpannendAnspruchsvollAng
ensivFortschrittlichWorkshopModernKo
enAnsprechendOrganisierenPräsentierer
arbeitenKursInteressantLehrreichSpanne
pruchsvollAngenehmIntensivTeamarbei